

Shopper FAQs

- **Why are my card details needed?**

When you checkout using STRABL, we require your card details to make sure you have a seamless experience!

- **How will I return the product?**

To return the product you just need to press the return button on your customer dashboard on strabl.io and someone will be by shortly to pick it up

- **What do I pay and when?**

If you decide to use STRABL check out. Rest assured! There are no hidden fees or anything. You'll only be charged for what you end up keeping.

- **When does the trial period or duration start?**

As soon as you receive your order! This way, you get to fully experience the product before deciding to pay.

- **Does STRABL support CoD (Cash on Delivery)?**

To ensure a smooth and seamless experience, a card payment is required. STRABL checkout can work with any debit/credit card that you have. This helps to process your order efficiently and allows you to enjoy all the benefits of this new way of online shopping without any hiccups.

- **What if I fail to return the product within the time period?**

If you've decided to keep the item, there's nothing else you need to worry about! Your payment will be processed automatically after the time period expires. In case you forget to make a choice, the authorized amount can be charged automatically, so no penalties or

late fees, yay! It's our way of making the process hassle-free and ensuring you can continue enjoying your items :)